



Ohio Revised Code

Section 1349.37 Office of consumer affairs.

Effective: May 24, 2002

Legislation: House Bill 386 - 124th General Assembly

There is hereby created in the division of financial institutions the office of consumer affairs. The responsibilities of the office shall, at a minimum, include all of the following:

- (A) Providing education to residents of this state regarding borrowing and related financial topics;
 - (B) Providing referrals to credit counseling services;
 - (C) Receiving complaints regarding alleged failures to comply with section 1349.26 or 1349.27 of the Revised Code;
 - (D) Contacting the persons that are the subject of such complaints, on behalf of the consumers;
 - (E) Referring matters to the superintendent of financial institutions for action under section 1349.34 of the Revised Code.
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