

AUTHENTICATED, OHIO LEGISLATIVE SERVICE COMMISSION **DOCUMENT #269540** 

## Ohio Administrative Code Rule 3332-1-31 Restricting and logging access to confidential personal information in computerized personal information systems. Effective: November 1, 2011

For personal information systems that are computer systems and contain confidential personal information (CPI), the board shall do the following:

(A) Access restrictions. Access to CPI that is kept electronically shall require a password or other authentication measure.

(B) Acquisition of a new computer system. When the board acquires a new computer system that stores, manages or contains CPI, the board shall include a mechanism for recording specific access by employees of the board to CPI in the system.

(C) Upgrading existing computer systems. When the board modifies an existing computer system that stores, manages or contains CPI, the board shall make a determination whether the modification constitutes an upgrade. Any upgrades to a computer system shall include a mechanism for recording specific access by employees of the board to CPI in the system.

(D) Logging requirements regarding CPI in existing computer systems.

(1) The board shall require employees of the board who access CPI within computer systems to maintain a log that records that access.

(2) Access to CPI is not required to be entered into the log under the following circumstances:

(a) The employee of the board is accessing CPI for official board purposes, including research, and the access is not specifically directed toward a specifically named individual or a group of specifically named individuals.

(b) The employee of the board is accessing CPI for routine office procedures and the access is not specifically directed toward a specifically named individual or a group of specifically named



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individuals.

(c) The employee of the board comes into incidental contact with CPI and the access of the information is not specifically directed toward a specifically named individual or a group of specifically named individuals.

(d) The employee of the board accesses CPI about an individual based upon a request made under either of the following circumstances:

(i) The individual requests CPI about himself/herself or the individual requests that the board access CPI in order to provide information to a third party.

(ii) The individual makes a request that the board takes some action on that individual's behalf and accessing the CPI is required in order to consider or process that request.

(3) For purposes of this paragraph, the board may choose the form or forms of logging, whether in electronic or paper formats.

(E) Log management. The board shall issue a policy that specifies the following:

- (1) Who shall maintain the log;
- (2) What information shall be captured in the log;
- (3) How the log is to be stored; and
- (4) How long information kept in the log is to be retained.

(F) Nothing in this rule limits the board from requiring logging in any additional circumstance it deems necessary.