



Ohio Administrative Code Rule 5537-8-01 Electronic tolling rules.

Effective: September 1, 2023

(A) Electronic toll account applications.

(1) Applications to establish an electronic toll account for the payment of tolls electronically on a prepaid basis on the commission's E-ZPass website at www.ezpassoh.com and at other places considered necessary by the commission.

(2) To be complete, an application shall contain all of the information the commission determines necessary to properly administer the application process.

(3) The commission may refuse to open an electronic toll account if:

(a) all of the information required in the application has not been provided by the applicant:

(b) the applicant has failed to furnish a valid credit card in good standing for the pre-payment of tolls, and the charge made to the credit card by the commission to open the electronic toll account has been declined;

(c) the applicant has not executed, signed and submitted an electronic toll account agreement to the commission; or

(d) for any other reason deemed appropriate or necessary by the commission.

(B) The commission may suspend or close any electronic toll account for any of the following reasons:

(1) The electronic toll account owner has failed to comply with any of the terms and conditions of the electronic toll account agreement.



- (2) The account owner's credit card has been declined.
 - (3) The account owner has failed to maintain a positive account balance.
 - (4) Any other reason deemed appropriate and necessary by the commission.
- (C) The commission may charge and collect the following fees in conjunction with the administration of electronic toll accounts, which fees shall be determined and set by the commission and published on the commission's E-ZPass website at www.ezpassoh.com:
- (1) Monthly transponder service fee .
 - (2) Transponder shipping and handling fee .
 - (3) Transponder replacement fee .
 - (4) Returned check fee or declined credit card fee .
 - (5) Printed statement and/or invoice detail fees:
 - (6) Video E-ZPass toll fees.