## 3358:11-3-64 Student non-academic appeal policy.

- (A) Purpose. Owens community college <u>provides a student with an appeal</u> <u>process when a student disagrees with a formal decision.</u> <u>encourages</u> <u>feedback from students at any time during their enrollment as part of the college's continuous effort to provide better service for students. The establishment of a process for student non-academic appeals is promulgated in the associated procedures by the vice president, student services.</u>
- (B) This rule does not apply to the following:
  - (1) Grade appeals, which are subject to the Owens community college rule 3358:11-2-54 of the Administrative Code (grade appeal policy and corresponding procedures).
  - (2) Disciplinary matters, which are subject to the Owens community college rule 3358:11-3-11 (student conduct policy and corresponding procedures).
  - (3) General complaints, which are subject to the Owens community college rule 3358:11-3-66 (campus and community complaint process policy and corresponding procedures).

Appeals. Types of appeals may generally include, but are not limited to, the following: a student appeals a staff decision, for example – rules for activities in the student health and activities center; a student appeals a financial aid decision; a student appeals an account in the bursar's office or anything student related in nature.

- (C) Application. This policy applies to all full time and part time students, both credit and non-credit students.
- (C)(D) Implementation. The chief student affairs officer or designee will implement procedures, guidelines, and forms, which are consistent with the provisions of this rule. The vice president, student services will implement procedures, guidelines, forms consistent with the provisions of this policy as well as communicate same to students.

3358:11-3-64

Effective: 5/16/2020

## CERTIFIED ELECTRONICALLY

Certification

05/06/2020

Date

Promulgated Under: 111.15 Statutory Authority: 3358.08 Rule Amplifies: 3358.08 Prior Effective Dates: 11/22/2009