



Ohio Administrative Code

Rule 173-45-09 Long-term care consumer guide: fees, invoices, and penalties.

Effective: November 13, 2025

(A) Fees: AGE shall collect the following annual consumer guide fees to conduct the satisfaction surveys under section 173.47 of the Revised Code:

- (1) From each nursing facility, AGE shall collect six hundred fifty dollars.
- (2) From each residential care facility, AGE shall collect three hundred fifty dollars.

(B) Invoices: Annually, AGE shall provide each facility with an invoice requesting payment of the consumer guide fee. The invoice shall include the following information:

- (1) The time period covered by the invoice.
- (2) The deadline for receipt of payment, which shall be thirty days after the date of the invoice.
- (3) The available methods of payment, including the invoice portal on www.aging.gov.
- (4) The consequences of late payment and non-payment.

(C) Penalties:

- (1) Division (A)(3) of section 173.48 of the Revised Code requires a facility that fails, within ninety days after the deadline for receipt of payment, to pay the consumer guide fee to be assessed at two times the original invoiced amount.
 - (2) For purposes of section 131.02 of the Revised Code, AGE shall certify to the attorney general any payment not received by AGE within ninety days after the deadline for receipt of payment.
-