



Ohio Administrative Code Rule 3357:15-15-09 External complaint.

Effective: June 5, 2023

All external complaints against Stark state college and persons associated with the college are addressed and logged in a timely manner in accordance with procedures delineated in this policy. Procedures in this policy apply specifically to complaints lodged by persons external to the college. All external complaints should be forwarded to the president's office to be reviewed and assigned for resolution. The written resolutions should be forwarded to the president's office to be logged. Record of complaints (log and complaint files) are kept in the president's office for a minimum of five years.
