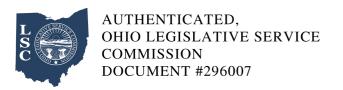


Ohio Administrative Code

Rule 3772-10-08 Procedures for monitoring and reviewing game operations.

Effective: February 28, 2022

- (A) Each casino operator must establish internal controls for monitoring and reviewing table game operations, which must include:
- (1) Procedures for the monthly review of table game performance. The review must be a comparison of the lifetime average historical payout percentage and the rolling thirty-day average payout percentage for each table game, on a per table basis; and
- (2) Procedures for documenting, investigating, and resolving deviations of more than four percent between the historical results and the actual results. The procedures must include:
- (a) Conducting and documenting the investigation; and
- (b) Notification to the commission of the investigation results upon completion.
- (B) Each casino operator must establish internal controls for monitoring and reviewing electronic gaming equipment operation for equipment that accepts wagers. These controls must include:
- (1) Procedures for the review of recorded electronic gaming equipment meters, including the parameters used to determine the reasonableness of the recorded meters;
- (2) Procedures for the alteration of recorded electronic gaming equipment meters, including the positions authorized to perform the alteration and the documentation maintained to support the alteration;
- (3) Procedures for the comparison of each electronic gaming equipment's recorded meters with the actual drop amount. The comparison must be performed for each drop;
- (4) Procedures for documenting, investigating, and resolving inconsistencies encountered while



comparing each electronic gaming equipment's recorded meters with the actual drop amounts. They must include, but are not limited to:

- (a) The variance threshold(s) that indicate an investigation is necessary. The commission must be notified of variances requiring investigation within one week of the variance discovery;
- (b) Procedures for conducting and documenting the investigation. The procedures should include a comparison of metered cash and voucher transactions with cash and vouchers from the drop; and
- (c) Notification to the commission of the investigation results upon completion.
- (5) Procedures for the monthly review of electronic gaming equipment performance. The review must consist of a rolling thirty days, rolling twelve months, and life-to-date comparison of the expected theoretical payout percentage and the actual payout percentage for each electronic gaming device that accepts wagers. The comparisons must be done on a per paytable basis, unless otherwise approved by the executive director; and
- (6) Procedures for documenting, investigating, and resolving deviations of more than four percent while reviewing electronic gaming equipment performance. They must include:
- (a) Notification of the electronic gaming equipment requiring investigation to the commission within one week of the deviation discovery;
- (b) The procedures for conducting and documenting the investigation; and
- (c) Notification to the commission of the investigation results upon completion.