



## Ohio Administrative Code Rule 4747-1-13 Sales receipt.

Effective: August 12, 2019

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(A) Each licensed hearing aid dealer or fitter shall furnish each person supplied with a hearing aid a receipt showing the following:

(1) The licensee's signature. The signature used on the customer's receipt shall be that of the licensed individual making the sale and must be the same name under which the license or permit was issued to that individual licensee or trainee permit holder;

(2) The number of the licensee's license certificate;

(3) The complete address and telephone number of the licensee's place of business;

(4) A complete description of the make and model number of the hearing aid furnished including the serial number of the hearing aids, which shall be added to the sales receipt at the time the hearing aids are delivered to the buyer; and

(5) The full terms of sale, including the terms of guarantee, if any, and if the hearing aid sold is not new, the receipt shall also be clearly marked "used" or "reconditioned," whichever is applicable. The terms of guarantee statement on the sales receipt shall be satisfied by one of the following statements printed in type no smaller than that used in the body of the receipt:

(a) Full terms of guarantee printed on the receipt and, if printed on the back of the receipt, a reference is to appear on the face of the receipt, such as "terms of guarantee on reverse side."

(b) A statement such as "the aid(s) listed on this receipt are covered by a guarantee, the details of which are supplied on a separate form at the time of execution of this receipt" shall appear above the purchaser's signature.

(B) Each receipt shall also bear, in type no smaller than that used in the body of the receipt, the



following legend: "the purchaser is advised that any examination, fitting, recommendation, or representation made by a licensed hearing aid dealer or fitter in connection with the sale of this hearing aid is not an examination, diagnosis, or prescription made by a person licensed to practice medicine in this state and therefore must not be regarded as medical opinion or advice."

(C) In accordance with division (D) of section 1345.30 of the Revised Code the following shall appear on the sales receipt:

(1) "Right To Return The Hearing Aid Within Thirty Days And Receive A Refund"

Under Ohio law (section 1345.30 of the Revised Code), a consumer has the right to return a hearing aid for any reason within thirty days after it is originally delivered to the consumer or a person acting on the consumer's behalf and receive a refund of the consideration paid for the hearing aid less an amount specified by the hearing aid dealer or fitter, physician, or audiologist to cover expenses incurred in connection with the hearing aid not later than fifteen days after presenting proof of payment for the hearing aid and returning it in the condition in which it was received, except for normal wear and tear. In this case the amount deducted from the refund will be \$. . . ."