



Ohio Administrative Code Rule 4766-5-06 Communication requirements.

Effective: December 15, 2019

[Comment: For dates and availability of material incorporated by reference in this chapter of the Administrative Code, see rule 4766-5-18 of the Administrative Code.]

(A) All licensed AMSO communication centers shall comply with the following:

(1) Shall be equipped with a base station capable of two-way communications with associated radios on an assigned frequency.

(2) The base station shall be staffed during all phases of aircraft operations.

(3) The communication center shall demonstrate and maintain a voice communications linkage with the radios used in the permitted aircraft within the declared service area.

(4) All in-coming and out-going telephone and radio transmissions regarding medical transports shall be recorded on a system with time recording and playback capabilities.

(a) Recordings shall be kept for at least thirty days from the day of recording;

(b) Recordings shall be made available to the board upon request.

(5) An emergency plan for communications during power outages and in disaster situations shall be established.

(6) Service area maps and/or navigational charts or mapping software shall be readily available.

(B) All permitted aircraft shall be equipped with two-way communications capable of communication with the licensed AMSO's communication center, air traffic control, and medical control.



(1) The pilot shall be able to control and override radio transmissions from the cockpit in the event of an emergency situation;

(2) Medical team members shall be able to communicate with each other during flight. Rotorcraft air ambulance medical personnel shall wear headsets and/or helmets with communication capabilities during medical transports;

(C) All licensed AMSOs shall maintain a detailed radio/communications log that documents, at a minimum, the following:

(1) Time call received;

(2) Location of call, requesting agency;

(3) Nature of call;

(4) Initial dispatch time;

(5) Time enroute, as applicable;

(6) Estimated time of arrival (ETA), as applicable;

(7) Time of arrival on-scene, as applicable;

(8) Departure from scene time;

(9) Arrival at destination time;

(10) Souls on-board;

(11) Pilot(s) name(s);



(12) Date of service;

(13) Fuel on-board;

(14) Estimated flight time, as applicable;

(15) Time in-service, as applicable.

(D) Radio equipment used in permitted aircraft shall meet the FCC requirements specified in "47 C.F.R. 90.203" and all FAA rules and regulations.

(E) If an AMSO contractually uses another communication center for dispatch purposes, the communication center shall provide written certification of compliance with Chapter 4766. of the Revised Code and agency 4766 of the Administrative Code as applicable.