



Ohio Administrative Code

Rule 4901:1-10-18 Reconnection of nonresidential service.

Effective: November 1, 2021

(A) Unless a nonresidential customer requests the reconnection to occur at a later time in which the utility company regularly performs service reconnections, an electric utility shall reconnect service by the close of the following regular business day after either of the following:

(1) The electric utility receives both of the following:

(a) The full amount in arrears, for which service was disconnected, or the amount in default on an agreed-upon deferred payment plan.

(b) Any security deposit authorized under this chapter and any tariffed reconnection charges.

(2) The customer establishes that the conditions which warranted disconnection of service have been eliminated.

(B) Before service is reconnected under this rule, no electric utility may request or require a nonresidential customer to pay any of the following to have service reconnected:

(1) Any amount owed but not yet past due.

(2) When the customer has multiple accounts in the same customer class, any amount owed on those other billing accounts.
