



Ohio Administrative Code Rule 4901:1-15-18 Public information.

Effective: August 22, 2008

(A) Each waterworks company and/or sewage disposal system company shall provide to the customer within ten business days after the request, each of the following:

- (1) Rules of Chapter 4901:1-15 of the Administrative Code, that pertain to the customer's concern.
- (2) Publicly announced information concerning present and intended future availability of services.
- (3) Services and rates as proposed in pending tariff(s) or rate case filing(s).
- (4) All tariffs and rules applicable to the customer's concern in the company's service area.

(Upon agreement with the customer, a company may provide the information on its web site or by e-mail.)

(B) Each waterworks company and/or sewage disposal system company shall make available, immediately upon inquiry, the current telephone number(s) and address(es) of the agency(ies) regulating the company.
