



Ohio Administrative Code

Rule 4901:1-15-22 Quality and adequacy of service.

Effective: [March 24, 2003](#)

No tariffs of a waterworks company and/or sewage disposal system company shall incorporate exculpatory clauses, which purport to limit or eliminate liability on the part of the company to its customers or others as a result of willful misconduct. No waterworks company and/or sewage disposal system company tariffs shall incorporate provisions which purport to establish liability on the part of the company's customers for acts or failures to act involving a company's facilities, which are beyond the control of the customer. Any contrary provisions in waterworks company and/or sewage disposal system company tariffs now on file with the commission shall be eliminated.
