

Ohio Administrative Code Rule 4901:1-28-01 Definitions.

Effective: July 15, 2024

As used in this chapter:

(A) "Commission" means the public utilities commission of Ohio.

(B) "Customer" means a person who contracts with or is solicited by a retail natural gas supplier or

governmental aggregator for the provision of a competitive retail natural gas service.

(C) "Eligible governmental aggregation customer" means a person that is eligible to participate in a

governmental aggregation in accordance with sections 4929.26 and 4929.27 of the Revised Code

and does not include any of the following:

(1) A person that is both a distribution service customer and a mercantile customer on the date of

commencement of service to the governmental aggregation, or the person becomes a distribution

service customer after the service commencement date and is also a mercantile customer.

(2) A person that is supplied with commodity sales service pursuant to a contract with a retail natural

gas supplier.

(3) A person that is supplied with commodity sales service as part of the percentage of income

payment plan program or similar or successor program adopted by the commission under Chapter

4905, or 4929, of the Revised Code.

(4) A person that has failed to discharge, or enter into a plan to discharge, all existing arrearages

owed to or being billed by the incumbent natural gas company.

(D) "Existing customer" means a person who has a contract with a retail natural gas supplier or

governmental aggregator for the provision of competitive retail natural gas service.



- (E) "Governmental aggregation program" means the aggregation program established by the governmental aggregator with a fixed aggregation term, which is a period of not less than one year and no more than two years.
- (F) "Governmental aggregator" has the meaning set forth in division (K)(1) of section 4929.01 of the Revised Code. For purposes of this chapter, "governmental aggregator" specifically excludes a municipal corporation acting exclusively under Section 4 of Article XVIII, Ohio Constitution, as an aggregator for the provision of competitive retail natural gas service.
- (G) "Mercantile customer" has the meaning set forth in division (L) of section 4929.01 of the Revised Code.
- (H) "Natural gas company" has the meaning set forth in division (G) of section 4929.01 of the Revised Code.
- (I) "Operations and governance plan" means a plan adopted by a governmental aggregator pursuant to division (C) of section 4929.26 of the Revised Code.
- (J) "Opt off" means an action by a person to remove his/her name and associated account information from a natural gas company's pre-enrollment list.
- (K) "Opt-out notice" means a notice provided to the public pursuant to section 4929.26 of the Revised Code.
- (L) "Pre-enrollment list" means a list of customers and associated customer information compiled by a natural gas company pursuant to division (F) of section 4929.22 of the Revised Code and as directed by the commission.
- (M) "Retail natural gas service" has the meaning set forth in division (M) of section 4929.01 of the Revised Code.
- (N) "Retail natural gas supplier" has the meaning set forth in division (N) of section 4929.01 of the Revised Code.