



## Ohio Administrative Code

### Rule 5101:12-50-32.4 Rejected submissions.

Effective: April 1, 2026

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- (A) For purposes of this rule, "rejected submission" means a rejection by the federal office of child support of the submission of an obligor for federal income tax refund offset that is included as an addition, deletion, or update in the Ohio tax offset file.
- (B) The federal office of child support may reject a submission for any reason including, but not limited to, the following:
- (1) An invalid social security number;
  - (2) The submission already exists on the the federal office of child support tax offset file;
  - (3) The submission is a duplicate submission;
  - (4) The state payment amount is invalid;
  - (5) The federal office of child support cannot locate the record that the submission is intended to modify;
  - (6) The last name of the obligor submitted does not match the last name for that obligor in the federal office of child support tax offset file;
  - (7) The state payment submission was received but cannot locate an offset payment for the offset year in question;
  - (8) The submission had previously been deleted;
  - (9) The last name and the social security number (SSN) in the submission do not match; or
  - (10) An SSN is submitted and the federal office of child support provides a different SSN.
- (C) Rejected submissions appear on two reports.
- (1) The first report contains two types of rejected submissions.
    - (a) The first type of rejection on the report contains submissions that are rejected by the federal office of child support due to the inability of the federal office of child support to verify an obligor's address for the purpose of issuing a pre-offset notice; and
    - (b) The second type of rejection on the report contains submissions for which the office of child support within the Ohio department of job and family



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services has included an SSN for an obligor that the federal office of child support has been unable to verify using the process described in rule 5101:12-50-32.2 of the Administrative Code. The report contains different SSNs than the SSN that was submitted by OCS. The different SSNs have been obtained from the social security administration by the federal office of child support.

- (2) The second report lists submissions resulting from additions, deletions, or updates to the Ohio tax offset list that were rejected by the federal office of child support for any reason not included in the first report.
- (D) A child support enforcement agency (CSEA) shall review the reports and take the appropriate action necessary to resolve the issue that resulted in the rejection of the submission. The inability of a CSEA to resolve a rejection may have a negative impact on incentives received by the CSEA and may result in:
- (1) The CSEA failing to receive the offset;
  - (2) The CSEA failing to receive the full amount of the offset; or
  - (3) The CSEA receiving an invalid offset.