

## Ohio Administrative Code

Rule 5101:6-2-25 State hearings: notice of eligibility for lost supplemental nutrition assistance program (SNAP) benefits.

Effective: March 1, 2019

(A) If the agency determines that a loss of SNAP benefits has occurred and that the assistance group is or may be entitled to restoration of those benefits, the assistance group shall be provided prompt written notice of the agency's determination.

The notice shall contain:

- (1) A clear and understandable statement of the amount and period of the underissuance, any offsetting that was done and the method of restoration.
- (2) An explanation of the assistance group's right to and the method of obtaining a county conference and a state hearing.
- (3) The name and telephone number of the person to contact for more information.
- (4) A telephone number to call about free legal services.
- (B) If the assistance group claims that it is entitled to restoration of lost benefits but the agency, after reviewing the case file, does not agree, the assistance group shall be provided prompt written notice of the denial of its request.

The notice shall contain:

- (1) A clear and understandable statement of the denial and the reasons for it.
- (2) Citations of the applicable regulations.
- (3) An explanation of the assistance group's right to and the method of obtaining a county conference and a state hearing.

- (4) The name and telephone number of the person to contact for more information.
- (5) A telephone number to call about free legal services.
- (C) Approval and/or denial notices for lost SNAP benefits are generated through the eligibility system.