



Ohio Administrative Code

Rule 5122-26-09 Provider service and support plan.

Effective: August 1, 2026

- (A) The purpose of this rule is to ensure that each provider plans and develops certifiable services and supports to meet the needs of the populations they serve.
- (B) A provider is to define in writing its mission, vision, and goals.
- (C) A provider is to develop a written description of each certifiable service and support the provider provides, as well as any service or support the provider provides that is not certified by the department. The written description is to include all of the following:
 - (1) A detailed description of the service or support, including services or supports provided under each ASAM level of care, if applicable;
 - (2) A schedule of the days the service or support is available, as well as hours of operation;
 - (3) The needs and characteristics of the populations served; and
 - (4) The goals and the scope of the service or support.
- (D) A provider is to specify in writing which services or supports are offered through referrals or affiliations with other providers and the responsibilities of each provider.
- (E) A provider is to develop a policy concerning how often it will revise and update each service and support description. The policy is to mandate a revision to a service or support description when any of the information in paragraph (C) of this rule changes.
- (F) A provider service and support plan is to be available for review by individuals served, their family, significant others, and the public. To that end, the provider service and support plan is to be available in paper or electronic format, as well as posted on the provider's website.