



Ohio Administrative Code Rule 5123-2-03 Quality assurance.

Effective: November 1, 2024

(A) The Ohio department of developmental disabilities promotes services, supports, and activities that enhance the quality of life for Ohioans with developmental disabilities with regard to:

- (1) Rights as set forth in section 5123.62 of the Revised Code;
- (2) Self-determination;
- (3) Physical well-being;
- (4) Emotional well-being;
- (5) Material well-being;
- (6) Personal development;
- (7) Interpersonal relationships; and
- (8) Social inclusion.

(B) The department employs multiple processes, set forth in administrative rules, to achieve quality outcomes for individuals who receive services:

- (1) Rule 5123-2-04 of the Administrative Code (compliance reviews of certified providers);
- (2) Rule 5123-4-01 of the Administrative Code (accreditation of county boards of developmental disabilities);
- (3) Rule 5123-17-02 of the Administrative Code (major unusual incidents and unusual incidents);



- (4) Rule 5123-4-02 of the Administrative Code (service and support administration);
 - (5) Rules 5123-2-08 and 5123-2-09 of the Administrative Code (provider certification);
 - (6) Rule 5123-2-05 of the Administrative Code (employment first);
 - (7) Rule 5123-2-06 of the Administrative Code (behavioral support);
 - (8) Rule 5123-2-07 of the Administrative Code (personal funds);
 - (9) Chapter 5123-3 of the Administrative Code (residential facilities licensed pursuant to section 5123.19 of the Revised Code);
 - (10) Rule 5123-6-07 of the Administrative Code (performance of health-related activities and administration of medication);
 - (11) Rule 5123-9-02 of the Administrative Code (suitability of service settings); and
 - (12) Rule 5123-9-11 of the Administrative Code (free choice of providers).
- (C) Additionally, the department participates in "National Core Indicators," a collaboration among state agencies that serve individuals with developmental disabilities, the "National Association of State Directors of Developmental Disabilities Services," and the "Human Services Research Institute," which offers a systemic approach to performance and outcome measurement.
- (D) Individuals who receive services, legal guardians, or family members may request a review of services or may request the results of prior reviews that have been conducted. In response, the department may initiate or conduct a review, request that a review be conducted by a county board of developmental disabilities, or take other appropriate action.