



Ohio Administrative Code

Rule 5160-15-11 Transportation: non-emergency services through a CDJFS: general provisions.

Effective: April 1, 2016

(A) Each county department of job and family services (CDJFS) has the responsibility of ensuring necessary transportation of medicaid-eligible individuals for the purpose of obtaining medicaid-coverable services. This responsibility was previously carried out under the rubric "Enhanced Medicaid Transportation (EMT)" or "Non-Emergency Transportation (NET)."

(B) For each medicaid-eligible individual to whom transportation assistance is provided, the CDJFS must select the most cost-effective type of assistance that is appropriate to the individual's circumstances and enables the individual to access medicaid-coverable services in a timely manner.

(C) Whenever possible, medicaid-coverable services to or from which medicaid-eligible individuals travel should be accessed within the community specified by the CDJFS in accordance with rule 5160-15-13 of the Administrative Code. If it is appropriate for a medicaid-eligible individual to travel outside the community in order to obtain a medicaid-coverable service, then the CDJFS must ensure necessary transportation. If a medicaid-coverable service can be obtained at several locations, then the CDJFS may choose to provide assistance sufficient to enable travel only to or from the nearest location, unless a consideration other than distance (e.g., continuity of care, relative cost) overrides such a limitation.

(D) A CDJFS must provide a notice of state hearing rights, in accordance with Chapter 5101:6-2 of the Administrative Code, whenever it proposes to withhold, reduce, suspend, or terminate non-emergency transportation assistance or whenever a medicaid-eligible individual formally expresses disagreement with an action or lack of action taken by the CDJFS on a request for non-emergency transportation assistance.

(E) Documentation related to requests for transportation assistance provided by a CDJFS must be retained and disposed of in accordance with Chapter 5101:9-9 of the Administrative Code.

(F) In implementing the provisions of this chapter, each CDJFS must comply with all



AUTHENTICATED,
OHIO LEGISLATIVE SERVICE
COMMISSION
DOCUMENT #243436

nondiscrimination requirements set forth in Chapter 5101:9-2 of the Administrative Code.