



Ohio Administrative Code

Rule 5507-1-09 Emergency medical dispatching.

Effective: May 25, 2026

- (A) The PSAP is required to provide emergency medical dispatching either:
- (1) By establishing an emergency medical dispatching protocol, that provides pre-arrival instruction, through a recognized training provider that meets the national standards, and includes certified emergency medical dispatchers; or
 - (2) By establishing a local emergency medical dispatching protocol approved by the local medical authority, that provides pre-arrival instruction and includes specifically trained emergency medical dispatchers; or
 - (3) By agreement with a third party emergency medical dispatch provider that can be conferenced on with the caller during an emergency.
- (B) If the PSAP does not provide emergency medical services dispatching, the PSAP may meet this requirement by having an agreement in place to transfer the call to a center that provides emergency medical dispatching in compliance with paragraph (A)(1) or paragraph (A)(2) of this rule.
- (C) Any person who answers 9-1-1 requests for service shall be trained in the agency's emergency medical dispatching protocol before handling such requests without direct oversight within twelve (12) months of hire.