



Ohio Administrative Code Rule 5507-1-14 Call processing software.

Effective: [May 25, 2026](#)

The PSAP will provide telecommunicators with the following:

- (A) Fully functional, i3-compliant call handling equipment (CHE) to enable seamless call processing and efficient interaction with service requests.
- (B) Software, including mapping, to assist in initiating calls for service, dispatching, and maintaining the status of responding resources in the field and the archiving of incident information.