



Ohio Administrative Code Rule 5507-1-17 Statistical analysis.

Effective: [May 25, 2026](#)

The PSAP will collect, analyze and report the following statistics per calendar year:

- (A) Total 9-1-1 call volume.
- (B) 9-1-1 calls by hour of the day.
- (C) 9-1-1 calls by day of week.
- (D) 9-1-1 call ring/answer times.
- (E) 9-1-1 abandoned call counts.
- (F) 9-1-1 calls by type legacy class of service (COS) or if on next generation 9-1-1, calls by service type as defined in the NENA i3 standard.
- (G) All other data a required by the statewide 9-1-1 steering committee or the state 9-1-1 administrator.

The PSAP will compile and review this data and make it available to their local 9-1-1 coordinator upon request. The 9-1-1 coordinator will be responsible for reporting this data by March first each year or at other times upon request of the office of the 9-1-1 administrator.