



Ohio Revised Code

Section 128.23 Duties of telecommunication service providers regarding 9-1-1 data.

Effective: October 3, 2023

Legislation: House Bill 33 - 135th General Assembly

(A) Every telecommunication service provider able to generate 9-1-1 traffic within the state shall do all of the following:

(1) Register with the 9-1-1 program office;

(2) Provide a single point of contact to the 9-1-1 program office who has the authority to assist in location-data discrepancies, including 9-1-1 traffic misroutes and no-record-found errors;

(3) Provide location data for all 9-1-1 traffic with the accuracy and validity necessary to ensure proper routing to the most appropriate public safety answering point or local next generation 9-1-1 system. Provision of this location data may include both of the following:

(a) Preprovisioning of location data into a state-operated database utilizing industry standard protocols;

(b) Providing a routable location with the 9-1-1 traffic at call time, utilizing approved standards for both legacy and next generation 9-1-1.

(B) If a service provider subject to division (A) of this section is notified by the 9-1-1 program office of a discrepancy in location data, the service provider shall correct the discrepancy within seventy-two hours.

(C) All data provided under this section is private and subject to applicable privacy laws and shall not be considered a "public record" for purposes of section 149.43 of the Revised Code.
