



## Ohio Revised Code

### Section 173.47 Customer satisfaction survey for long-term care facilities.

Effective: July 1, 2016

Legislation: House Bill 64 - 131st General Assembly

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(A) For purposes of publishing the Ohio long-term care consumer guide, the department of aging shall conduct or provide for the conduct of an annual customer satisfaction survey of each long-term care facility. The results of the surveys may include information obtained from long-term care facility residents, their families, or both.

(B) Each long-term care facility shall cooperate in the conduct of its annual customer satisfaction survey.

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