



## Ohio Revised Code Section 4928.105

Effective: August 14, 2025

Legislation: House Bill 15

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(A) Upon receiving a certified request from a competitive retail electric service supplier under a service agreement that explicitly authorizes an expedited return to an electric distribution utility's standard service offer, voluntarily entered into by a mercantile customer, a utility shall complete the request within three business days.

(B) The electric distribution utility shall not be held liable for any disputes arising from the expedited return to the utility's standard service offer, provided the utility acts in accordance with the public utilities commission's rules.

(C) The commission shall establish rules governing the process for an expedited return to the utility's standard service offer pursuant to this section, including the content of the certified request and any notice to the affected customer, and permitting electric distribution utilities to recover the administrative costs of processing requests under this section through reasonable fees assessed to competitive retail electric service suppliers.

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