



Ohio Revised Code

Section 4928.53 Director of job and family services to administer low-income customer assistance programs.

Effective: September 30, 2025

Legislation: House Bill 96 - 136th General Assembly

(A) Beginning July 1, 2026, the director of job and family services shall administer the low-income customer assistance programs, except for the percentage of income payment plan rider established under section 4928.52 of the Revised Code. The director shall consolidate the administration of and redesign and coordinate the operations of the low-income customer assistance programs within the department to provide, to the maximum extent possible, for efficient program administration and a one-stop application and eligibility determination process at the local level for consumers.

(B)(1) The director, in accordance with Chapter 119. of the Revised Code, shall adopt rules to carry out sections 4928.51 to 4928.58 of the Revised Code and ensure the effective and efficient administration and operation of the low-income customer assistance programs.

(2) The director's authority to adopt rules under this division for the Ohio energy credit program shall be subject to such rule-making authority as is conferred on the director of development by sections 5117.01 to 5117.12 of the Revised Code, as amended by Sub. S.B. No. 3 of the 123rd general assembly, except that rules initially adopted by the director of development for the Ohio energy credit program shall incorporate the substance of those sections as they exist on the effective date of this section.

(3) Under the director of job and family service's authority to adopt rules under this section, the director may adopt rules for the percentage of income payment plan program, including rules prescribing criteria for customer eligibility and policies regarding payment and crediting arrangements and responsibilities and procedures for verifying customer eligibility. The rules shall prohibit the imposition of a waiting period before enrolling an eligible customer in the percentage of income payment plan. Rules adopted by the director under this division for the percentage of income payment plan program shall specify a level of payment responsibility to be borne by an eligible customer based on a percentage of the customer's income.