



Ohio Revised Code

Section 5537.29 Confidentiality of information.

Effective: [March 23, 2022](#)

Legislation: [Senate Bill 162 - 134th General Assembly](#)

(A) As used in this section:

(1) "Electronic toll account record" means a record kept by the Ohio turnpike and infrastructure commission or any other tolling agency that contains the information required for the commission or other tolling agency to collect the tolls charged to the holder of the electronic toll account or the owner of a motor vehicle that travels on a tolled road.

(2) "Person" does not include any governmental agency.

(3) "Personal information" means information that identifies an individual, including an individual's photograph or digital image, social security number, driver or driver's license identification number, credit card or financial information, name, telephone number, or an individual's address other than the five-digit zip code number. "Personal information" does not include information pertaining to a vehicular accident, driving or traffic violation, or driver's status.

(B) Except as provided in division (C) of this section, the commission, and any employee or contractor of the commission, shall not knowingly disclose or otherwise make available to any person or entity any personal information about an individual that the commission obtained in connection with processing a toll, fine, fee, or an electronic toll account record.

(C) The commission, or an employee or contractor of the commission, may disclose personal information as follows:

(1) For the use of a governmental agency, including a court or law enforcement agency, in carrying out its functions, or for the use of a private person or entity acting on behalf of an agency of this state, another state, the United States, or a political subdivision of this state or another state in carrying out its functions;



- (2) For use in connection with a civil, criminal, administrative, or arbitral proceeding in a court or agency of this state, another state, the United States, or a political subdivision of this state or another state or before a self-regulatory body, including use in connection with the service of process, investigation in anticipation of litigation, or the execution or enforcement of a judgment or order;
 - (3) Pursuant to an order of a court of this state, another state, the United States, or a political subdivision of this state or another state;
 - (4) For use by the financial institutions and credit issuing companies directly involved in a credit transaction pertaining to the payment of a toll, fine, or fee;
 - (5) For the collection of an unpaid toll, fine, fee, or other administrative charge;
 - (6) For use in exchanging information between other private and public toll transportation facilities;
 - (7) For any use not otherwise identified in divisions (C)(1) to (6) of this section that is in response to a request for personal information, if the individual whose personal information is requested completes and submits to the commission a form prescribed by the commission by rule giving express consent to such disclosure;
 - (8) For use by a person, state, or state agency that requests the personal information, if the person, state, or state agency demonstrates that it has obtained the written consent of the individual to whom the information pertains.
- (D) The commission shall establish procedures for denying a request for the disclosure of personal information if the request does not satisfy the criteria for disclosure under division (C) of this section.
- (E) The commission shall establish any forms and shall adopt rules in accordance with section 111.15 of the Revised Code as necessary to administer this section.